



CERTIFICATE



AN ISO 9001-2008 COMPANY

METROGLOBAL LTD.

DETAILS OF INVESTOR'S REQUESTS / COMPLAINTS

REPORT FOR THE PERIOD : 01-10-2016 TO 31-12-2016

SRL.NO.	NATURE OF REQUESTS/COMPLAINTS	OPENING BALANCE	STOCK EXCHANGE	SEBI	OTHERS	TOTAL RECEIVED	REDRESSED	PENDING
1	DELAY IN TRANSFER OF SHARES.							
2	NON-RECEIPT OF SHARES/ DIVIDENDS/ RIGHTS/ BONUS SHARES.				5	5	5	
3	DELAY/ NON-RECEIPT IN ISSUE OF DUPLICATE SHARES.							
4	DELAY/ NON RECEIPT OF ANNUAL REPORTS.							
5	DELAY/ NON-RECEIPT OF REDEMPTION AMOUNT OF DEBENTURES.							
6	DELAY/ NON-RECEIPT OF INTEREST ON DEBENTURES.							
7	DELAY/ NON-CREDIT OF SHARES IN THE ACCOUNT BY THE BROKER.							
8	DELAY/ NON-PAYMENT OF SALE PROCEEDS BY THE BROKER ETC.							
9	MANIPULATION IN THE ACCOUNTS STATEMENTS.							
10	UNAUTHORIZED TRADES AND UNAUTHORIZED MOVEMENTS OF SHARES AND FUNDS FROM THE CLIENT' ACCOUNTS.							
11	DABBA TRADING/ CHURNING ETC. IN CLIENTS' ACCOUNTS.							
12	DELAY/ NON-UPDATING OF CLIENTS' INFORMATION IN RECORDS.							
	TOTAL	0	0	0	5	5	5	0

For SHAREX DYNAMIC (INDIA) PVT.LTD.

(AUTHORISED SIGNATORY)